



Current Adult Literacy Services for Referrals

Compiled by Literacy Alliance of Greater New Orleans – July 2014

ORLEANS EASTBANK								
Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
Baptist Friendship House	813 Elysian Fields NOLA 70117	504-949-4469	X		X			
Bishop Terry Center	1941 Dauphine NOLA	504-227-3272	X		X	X		
CCANO Education Services	Tulane University-Newcomb Hall 1229 Broadway NOLA 70118	722-5692		X MW 6-8:30pm			X	
CCANO Education Services	Church of Christ 4540 Carrollton Avenue (Enter on Palmyra St) NOLA 70119	722-5692	X MW 9-11:30am				X	
CCANO Education Services / Spirit of Hope Collaborative	New Orleans East – MQVN Church 5069 Willowbrook Drive NOLA 70129	861-6348		X TTH 6-8:30pm			X	
Delgado Community College	615 City Park Avenue NOLA 70119	671-5434	X	X	X	X	X	

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Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
							X	
Harmony Oaks – YES! and NOPLAY	Community Center 2514 Washington St. NOLA 70113	894-6626	X	X	X	X		
Hope House	919 St. Andrew Street (Between Magazine & Tchoupitoulas) NOLA 70130	524-7353	X	X	X	X		
Job 1 Youth Career Center	3400 Tulane Ave., 2 nd Floor NOLA 70119							
La Semilla Centro Hispano	3401 Canal St. NOLA 70119	579-6467		X			X	
New Beginnings Adult Literacy Center [LAC]	Gentilly Terrace School 4720 Painters Street NOLA 70122	280-2309	X	X	X	X		
New Beginnings Adult Literacy Center	Medard Nelson School 3121 St. Bernard Ave NOLA 70119	383-7693	X		X	X		
New Orleans Job Corps	8825 Airline Highway NOLA 70118	484-3501	X		X	X		
St. Jude Community Center	400 N. Rampart NOLA 70112 Classes are 9 a.m.-12 Noon Monday – Thursday	339-6439	X			X		
St. Vincent de Paul Adult Learning Center	2601 Canal St. NOLA 70119	827-2999	X	X		X		

ORLEANS EASTBANK

Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
YMCA Educational Services	New Orleans Public Library 219 Loyola Avenue NOLA 70112	596-3842	X		X			
YMCA Educational Services	New Orleans Public Library 5641 Read Blvd. NOLA 70127	596-3842	X		X			
Youth Empowerment Project -NOPLAY [LAC]	139 S. Broad NOLA 70119	658-9221	X	X	X	X		
Orleans GED Testing								
Dillard University	2601 Gentilly Blvd, NOLA 70122	504-816-4588						X
Warren Easton High	3019 Canal St., NOLA 70119	504-359-8791						X

ORLEANS WESTBANK

Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
La Semilla Centro Hispano	1309 Whitney Ave. Gretna	579-6563		X			X	
Oak Park Baptist Church	1110 Kabel Drive NOLA 70131	(504)392-1818 www.oakpark@oakparkbc.com		X	X		X	

JEFFERSON EASTBANK

Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
CCANO	St. Lawrence 2505 Maine Ave. Metairie 70003	(504) 722-5692		X			X	
Delgado Community College	5200 Blair Drive Metairie 70001	671-5434	X	X	X	X	X	
Jeff Parish – Kenner	MLK Center 1042 31 st St (Near Sam’s on Loyola) Kenner 70065	202-2133 466-0698 836-3394	X		X	X		
Jeff Parish -- Metairie	East Bank Career Solutions 1801 Airline, #A Metairie 70001	836-3394 888-5678 x 118	X		X	X		
Jeff Parish – ESL Day, Kenner	Hispanic Resource Center 4312 Florida Ave Kenner 70065	836-3394 469-2570	X				X	
Jeff Parish - Bonabel	Bonnabel High School 2801 Bruin Dr, 100 Bldg 2 nd Flr Kenner 70065	836-3394		X	X	X	X	
CCANO Education Services	St. Lawrence 2505 Maine Ave. Metairie 70003	722-5692		X			X	

JEFFERSON WESTBANK

Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
Delgado Community College	2600 General Meyer Avenue NOLA 70114	671-5434	X	X	X	X		

JEFFERSON WESTBANK

Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
Jeff Parish – Gretna	Westbank Adult Learning Center At Fred Douglass 1400 Huey P. Long – Gretna 70053	361-5493 836-3394	X	X	X	X	X	
Jeff Parish – Gretna	Bell Chase Library 8442 Highway 23 Belle Chase	202-3921	X				X	
Jefferson Parish GED Testing	Register for test at the learning centers listed above	836-3394						X

ST. BERNARD & PLAQUEMINES

Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
St. Bernard Parish Adult Education & GED Testing	Nunez Community College J-13 3710 Paris Rd Chalmette 70043	278-6320	X	X	X	X		X
Plaquemines Parish Adult Education	Belle Chasse Library 8442 Hwy 23 Belle Chasse 70037	202-3921 836-3394	X	X	X	X		

ST. TAMMANY

Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
NTCC – Covington	425 Ozone Park Rd Covington 70043	985-871-1280	X		X	X		
NTCC – Slidell	56707 Behrman St, Slidell, 70458	985-871-1280	X	X	X	X		

ST. TAMMANY								
Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
NTCC – Mandeville Fontainebleau High	100 Bulldog Dr Mandeville, LA 70471 (Exit HWY 59 South from I-12)	985-871-1280		X	X	X		
St. Tammany Parish GED Testing Registration Site NTCC	71460 Edna St, Covington 56707 Behrman St., Slidell www.northshorecollege.edu	985)- 898-3360	X					X
RIVER PARISHES								
Agency	Address	Phone	Daytime Hours	Nighttime Hours	Literacy	HiSET	ESL	HiSET Testing
YMCA Educational Services – St. Charles	River Parishes WIA 737 Paul Maillard Rd. Suite 2A Luling, 70070	985-785-6880		X	X			
St. Charles Adult Education	5 sites Norco, Hahnville, Destrehan, Boutte	985- 764-8458	X	X	X	X		X

GED® Testing Alert <http://www.lctcs.edu/workready-u/high-school-equivalency-information/ged-testing-alert>

The current 2002 GED® series ended December 31, 2013.

Beginning January 1, 2014, the Louisiana High School Equivalency diploma will be based on the HiSET test from Educational Testing Service (ETS) instead of the GED test from GED Testing Service (GEDTS). It's a new world in high school equivalency. For the first time, more than one high school equivalency test is available to states. Even though high school equivalency has always been based on state certification, most people have referred to the "GED" as the generic title. Now many states, including Louisiana, have conducted Request for Proposal (RFP) processes to select a high school equivalency test. To assist with the transition, remember to say "High School Equivalency" rather than "GED."

Employers, Educational Leaders, and Community Leaders can help with the 2014 HiSET transition by:

- recognizing that an applicant with passing scores on the HiSET exam is a qualified Louisiana High School Equivalency graduate
- changing the term "GED" on applications and forms to "High School Equivalency"

Become informed about the HiSET to ensure that this transition process is a seamless one for Louisiana's adults who want to demonstrate their high school equivalency skills and take an important step toward career and college success.

HiSET® Information <http://www.lctcs.edu/workready-u/high-school-equivalency-information/hiset-information>

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Employers, Educational Leaders, and Community Leaders can help by: •recognizing that an applicant with passing scores on the HiSET exam is a qualified Louisiana High School Equivalency graduate •changing the term "GED" on applications and forms to "High School Equivalency"

The HiSET product is affordable and accessible via computer and paper-based tests. The HiSET website contains information for educators, test center administrators, and test takers.

The following links below provide more information on this assessment:

- [HiSET and Federal Programs](#)
- [HiSET Cognitive Complexity](#)
- [HiSET Research Rationale](#)
- [HiSET Sample Items](#)
- [HiSET LA Teacher Training PPT](#)

Online scheduling is now available. However, we recommend waiting until as close to January as you feel comfortable to make your purchase and schedule your appointment. This will allow you to take full advantage of your battery, which expires after 12 months, and will help you maximize the amount of time you have to take the exam and retake any subtests if needed.

There are three basic steps you need to take to schedule a HiSET testing appointment:

1. First, before scheduling your appointment, view the requirements for taking the HiSET exam in Louisiana. You need to agree that you meet these eligibility requirements when scheduling to take the HiSET exam.

2. Next, find a test center near you.

3. Finally, once you have found a local test center, schedule your appointment.

If you have any questions, please call **ETS Customer Service at 1-855-MyHiSET (1-855-694-4738)**. **Note:** You must contact ETS Customer Service to schedule your appointment if you: •have a disability or health-related need and require testing accommodations •are paying for your exam with a voucher